



CONSULTING
DESIGN & BUILD

MANAGED SERVICES

Content Management Systems / Service Level Agreements / Internet / Intranet / Extranet

PanLogic

Digital Engineering
Web | Mobile | Applications

www.panlogic.co.uk

WILLIAM

MAKOWER *Managing Director*

Panlogic provides a range of services to support and maintain your web (internet, intranet and extranet) and mobile sites.

We provide support to cover both legacy and current Content Management Systems (CMS) under individually designed Service Level Agreements (SLAs).





DAVID

WRIGHT IT Whiz / Head of Development

Technical Audit Services

We will review and audit your existing systems to reduce your costs and improve efficiency

- Reduced hosting costs
- Improved system workflows resulting in reduced internal overhead
- Appropriate back-up and disaster recovery routines
- We can provide full technical documentation

Content Management Systems (CMS) Support

We provide you and your team with complete peace of mind across a wide range of systems. Our services include:

- Fully ticketed support system
- Up to 24x7x365 cover or as required
- Telephone support to our technical engineers
- Infrastructure support (supporting your technology set)
- Application support (supporting the specific technical solutions running on this infrastructure)
- Technical development to meet ongoing requirements. For example, content and template development or technical integration with internal/external systems
- Disaster Recovery (DR) ('hot' / 'warm' / 'cold' versions thereof)
- High Availability options (managing server request demand to multiple servers so your service does not fall over - especially at peak demand)

Content Management Systems include:

- ✓ Sitecore
- ✓ Joomla
- ✓ WordPress
- ✓ Drupal
- ✓ Umbraco
- ✓ ColdFusion
- ✓ SharePoint
- ✓ Moodle

Don't worry if your CMS is not listed. Please get in touch and speak to our specialists; Chances are we will be able to help.

JUDY

ZUSSMAN Office Manager

Hosting

We provide bespoke packages ranging from shared, cloud systems through to dedicated hosting with agreed levels of server support and disaster recovery. Our packages are tailored to meet your specific requirements. All hosting is provided under Service Level Agreement





Panlogic's proprietary Digital Audit system

Panlogic's proprietary Digital Audit system provides an immediate overview of the strength of your online and mobile assets under our Four Pillars of Digital Strategy (see our website) approach. Under the categories of Design, Content, Usability and Functionality this snapshot view identifies areas that are well developed and those that need management attention.



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SASHA

KAUFMANN Account / Project Manager

Our experience

Over the last fifteen years we have worked with a wide range of clients. Rather than list what we have done for national charities, associations, government and international bodies we would rather focus on what we can do for you. For the likes of the National Apprenticeship Scheme, the National Deaf Children's Society, Colt Telecom and the G20, please have a look at our [case studies](#).

Please contact us

To ask for a free consultation from our dedicated account managers and technical specialists

Tel:

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Email:

sasha.kaufmann@panlogic.co.uk

Visit:

www.panlogic.co.uk

and take a look at our [case studies](#) for more information





We advise on, build and run digital solutions.
We call our work **Digital Engineering**.

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